## Floraclean

COMMERCIAL CLEANING WITH THE ENVIRONMENT IN MIND



## **Our Principles**

#### **Our Vision**

Our goal is to redefine how cleaning services contribute to healthier environments, ensuring both client satisfaction and environmental stewardship are at the forefront of everything we do.

#### **Our Values**

- Teamwork: Delivering results together.
- Excellence: Maintaining the highest standards.
- Customer Focus: Creating positive experiences.

#### **Our Mission**

To be the trusted choice in commercial cleaning, delivering outstanding services with integrity, transparency, and exceptional attention to detail. We aim to create healthier environments for our clients while fostering sustainability and innovation.

- Improvement: Innovating to stay
- Sustainability: Protecting the planet responsibly.

## **Our Services**

At FloraClean, we provide top-tier commercial cleaning solutions tailored to meet the unique needs of your business. With sustainability at our core, our services are designed to create fresh, spotless environments while aligning with your goals and values.

## **Our Expertise**



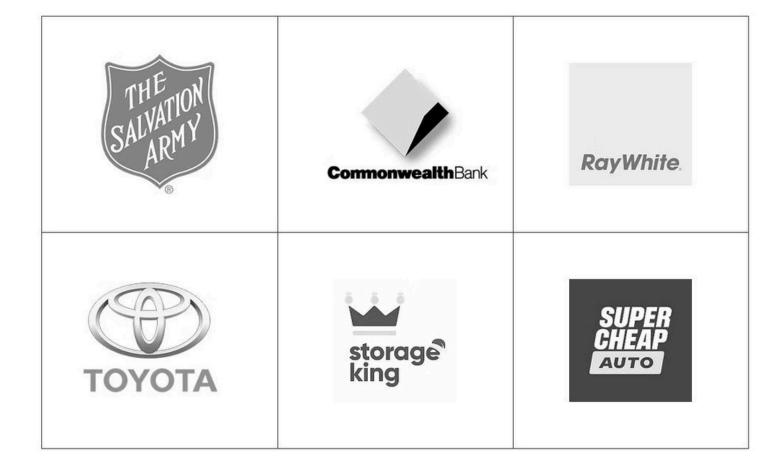
#### **INDUSTRIES**



## **OUR CLIENTS**









## Flora Clean Hygiene Assurance **System**

ATP & Active Surface Testing

At Flora Clean, we prioritize advanced sanitation techniques to ensure your facility meets the highest standards of hygiene.

We utilize bioluminescence technology to conduct ATP (Adenosine Triphosphate) testing, a scientific method for detecting residual ATP on surfaces. Residual ATP indicates the presence of:

- Improper cleaning practices.
- Contaminants such as food residue, allergens, and bacteria.
- Potential for bacterial growth and contamination.

This process allows us to quickly identify areas that require improved cleaning and ensure that surfaces are truly sanitized, creating a safer environment for your staff and clients.

## **Active Surface** Reports

To ensure compliance and consistency, Active Surface Reports are conducted and documented as part of our cleaning protocol:

- Weekly Testing: Key touchpoints and hightraffic areas are tested weekly to meet critical hygiene guidelines.
- Monthly Reports: Comprehensive reports are compiled monthly, detailing ATP testing results, compliance metrics, and any corrective actions taken.

These reports not only ensure cleanliness but also help facilities remain compliant with regulatory standards and industry benchmarks.

## **Our Hygiene Control System**

Flora Clean's advanced Hygiene Control System combines:

- 1. Surface Treatments: Regular sanitization of high-touch surfaces with effective and safe antimicrobial agents.
- 2. Cleaning Practices: Proven techniques and processes designed for thorough sanitation.
- 3. Auditing: Routine inspections to ensure consistent application of cleaning standards.
- 4. Reporting: Transparent and actionable reports, including ATP testing data, to provide peace of mind.

This system is designed to help facilities not just meet but exceed hygiene expectations, leading the way in modern sanitation techniques.



#### WE USE THE BEST PRODUCTS

At FloraClean, we prioritise top-quality, eco-friendly products to ensure your space is not only spotless but also safe and sustainable. It's all about delivering the best results with the best tools.

#### **Microfibre Cloths**



The **Benefits** of Microfibre Cloths Microfibre cloths are an innovative cleaning tool designed with ultra-fine synthetic fibres that offer superior cleaning power.

#### **Industrial Vacuums**



The Benefits of Industrial Vacuums Industrial vacuums are powerful, heavy-duty machines designed to handle demanding cleaning tasks in commercial and industrial settings.

#### **Disinfectants**



The Benefits of Using Disinfectants Disinfectants are essential cleaning agents used to eliminate harmful bacteria, viruses, and fungi on surfaces, ensuring a safe and hygienic environment

## The Big 3

- Inclusions: Essential tasks performed in addition to the standard cleaning schedule.
- Exclusions: Areas or tasks not included in routine or periodic cleaning.
- **Important:** High-priority tasks within the schedule that require extra attention, focus, and photographic evidence to ensure quality.

### 1: Inclusions

These tasks are additional to the standard schedule and are completed as per the designated frequency:

- Thorough Cleaning of High-Traffic Areas
  Frequency: Every Clean
- Cleaning Reports with Photographic Evidence – Frequency: Every Clean
- Monthly Audit Reports Frequency: Monthly
- Sanitization of All Touchpoints –
  Frequency: Every Clean
- Maintenance of On-Site Communication Logs and Safety Documentation – Frequency: Every Clean

## 2: Exclusions

Tasks excluded from the routine schedule:

- Cleaning server equipment.
- Warehouse cleaning. External high-
- level window cleaning.
- Accommodation rooms or private spaces beyond the agreed scope

## 3: Important Tasks

These tasks are part of the regular schedule but require special attention:

- 1. Reception Areas: Must be spotless and create a welcoming ambiance.
- 2.Bathrooms: Ensure all surfaces are sanitized, fresh, and hygienic.
- 3. Kitchen and Lunch Areas: Free from buildup and thoroughly sanitized.
- 4. Dust Control: Focus on complete removal of dust from all surfaces.





## **Certificate of Currency**

#### **Business Pack**

#### This Cartificate

- is issued as a matter of information only and confers no rights upon the holder;
- does not amend, extend or alter the coverage afforded by the policy listed;
- is only a summary of the cover provided. For full particulars, reference must be made to the current policy wording;
- is current only at the date of issue.

Name of Insured	Floraclean Trading As Floraclean	
Policy Number	118U369671BPK	
Policy Period	4.00pm Local Standard Time on 18 December 2024 to 4.00pm Local Standard Time on 18 December 2025	
Interest Insured	Business Pack Insurance	
Situation	UNIT 2 35 BRENTFORD RD, RICHLANDS, QLD, 4077	
Sum Insured	Public & Products Liability: \$20,000,000	
Interested Party	None Noted	
Underwriter	QBE Insurance (Australia) Limited	
Signature	refolled	
Name of Signatory	Michael Gottlieb (BizCover)	
Capacity/Title	Director	
Date	18 Dec 2024	

#### Please note

This Certificate is issued subject to the policy's terms and conditions and by reference to the insured's declaration. The information set out in this Certificate is accurate as at the date of signature and there is no obligation imposed on the signatory to advise of any alterations.

# Have Questions?

Let's Chat

1300 306 744

# Floraclean

#### Commercial Cleaning with the Environment in Mind

We, who have gathered from diverse places, respectfully acknowledge the Traditional Custodians of this land, always was and always will be the land of Aboriginal and Torres Strait Islander Peoples. We honour their Elders, past, present, and emerging, and stand together in unity, recognising the pain of the past and embracing the shared hope for a brighter future.

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